

## **CITY OF OWOSSO UTILITY BILLING WATER METER REPLACEMENT PROJECT 2017**

The city of Owosso will upgrade its water/sewer utility billing system to a wireless remote technology and replace all water meters beginning near mid-August 2017. This is required to retire outdated hardware, software, and metering equipment no longer performing to acceptable operating standards. ACLARA Technologies, formerly known as Hexagram and a leader in the utility metering system industry, will be providing these system-wide improvements.

This project involves replacing all residential water meters and commercial water meters ranging in sizes from 5/8" to 2" with Badger Ultrasonic meters, which have no moving parts. Larger industrial water meters (3" to 6"), will be replaced with Sensus Floating Ball meters, which have only one moving part. Both types of meters for their specific application are the most reliable/maintenance-free water meters on the world market today.

The utility billing office will now be able to manage customer water meter accounts, using wireless technology to read water meters and record unusual usage patterns from city hall. This new technology can provide early detection of individual account and/or localized water distribution system problems.

SGS Incorporated, a subsidiary of ACLARA, will be performing the water meter replacements. You are encouraged to contact SGS early on to schedule a convenient date and time to accommodate your new water meter installation. Please contact the SGS customer Call Center toll free at **844-797-7705**, or you may wait for SGS to contact you. The Call Center will accept installation reservations Monday through Saturday beginning July 1, 2017. Contracted installers will be registered with the city of Owosso by name, and will carry company as well as city of Owosso identification.